

# **Quick-Start Guide**





Download the Tablo app to get started. **TabloTV.com/install** 

#### **TV ANTENNA REQUIRED**

Works with any TV antenna. (Sold Separately)

# Download the Tablo app on your phone to get started. The app will walk you through all the steps to set up your Tablo.



The Tablo app lets you watch TV and manage recordings from your phone. You also need the app for the initial setup process of your Tablo, including:

- Positioning your antenna
- Connecting Tablo to the internet
- Scanning for your channels



To download the app, scan this code or visit *TabloTV.com/install* on your phone.

# WHAT'S IN THE BOX



# WHAT'S REQUIRED FOR SETUP

**1. Smartphone** (iPhone or Android)

**2. Internet** (Wi-Fi or Ethernet) **3. TV Antenna** (and Coaxial Cable)

# **SETTING UP YOUR TABLO**



#### Connect the Power Adapter (Provided)

Your Tablo must be powered on at all times, including overnight.

#### **Connect Tablo to Your Internet**

Use the Ethernet cable (provided) to connect your Tablo to your router. If your antenna placement does not enable you to connect via Ethernet, connect Tablo to your home network via Wi-Fi by following the instructions within the Tablo mobile app.

#### Connect to a TV Antenna (Sold Separately)

Connect a TV antenna to your Tablo via the coaxial connection. Connect by hand, finger-tighten only.

#### (Optional) Connect a USB Hard Drive\*

Tablo's internal memory can store up to 50 hours of HD recordings. If you want to add more storage, connect any USB hard drive up to 8TB.

\*Before connecting a USB hard drive, you must first configure your Tablo device using the Tablo mobile app. Once first-time setup is complete, you can connect an external hard drive.

# **ENJOY TABLO ON ALL YOUR DEVICES**

Tablo supports a wide variety of mobile devices, streaming media systems and smart TVs for playback of live TV and recordings.

In order to enjoy Tablo content on those devices, you will need to download the appropriate Tablo app and follow the on-screen prompts to connect it to your Tablo.

A full list of supported devices and apps can be found at *TabloTV.com/apps*.\*

\*Tablo is not endorsed, sponsored or affiliated by or with these companies, platforms or services.



Screenshots of the user interface are for illustrative purposes only and subject to change. Content is subject to availability in your area.

# FAQS & TROUBLESHOOTING

#### **Cannot Connect Tablo to My Wireless Network**

Trouble With Wi-Fi Setup?

Don't worry. We have a whole page with device-specific instructions, tips and how-tos for connecting Tablo to your network over Wi-Fi.

Visit TabloTV.com/wifi

#### Apps and Supported Devices

A full list of supported devices and apps can be found at *www.TabloTV.com/devices*.

#### **Closed Captioning**

Closed captioning is available for live TV and recordings on most playback devices. For details, visit *TabloTV.com/cc*.

#### **Hard Drive Not Recognized**

If you have connected a USB hard drive and its details are not shown in your settings screen, try rebooting the Tablo using the reset button on the underside of the device. If you still do not see an option to format the drive in the settings screen, contact Tablo Support for assistance. *TabloTV.com/support.* 

#### Missing or Incorrect Guide Data

Our nightly maintenance processes may find and fix this issue automatically. Please wait 1-2 days and if the issue persists, visit *TabloTV.com/guide* for help.

# Video Playback Is Pixelated and/or Audio Drops Out

TV antenna signal strength is inadequate or reduced. Check your TV antenna's connection to Tablo and/or its position. Run a new channel scan within settings to determine current signal strength.

#### Video Playback Loads or Pauses Frequently

This is typically a home network bandwidth issue. If possible, connect your playback device and/or Tablo via Ethernet instead of Wi-Fi to rule out potential Wi-Fi interference and/or network congestion. (Note: Mesh networking equipment can also cause frequent buffering on video playback).

#### Recordings Failed or Incomplete

TV signal was weak and/or external hard drive was unavailable at the time of the recording. TV antenna and/or hard drive may require attention.

More detailed instructions, user manuals and troubleshooting tips can be found online in the Tablo support portal at **TabloTV.com/support**.

### **WARRANTIES & RETURNS**

#### Having trouble? Before returning Tablo to the store, contact us first!

For questions about warranties or returns, please contact us directly at 1-844-TABLOTV (822-5688) or email us at support@TabloTV.com.

**We hope you love your Tablo**, but if you're unhappy for any reason, we offer a 30-day return policy on new units purchased through *TabloTV.com*.

For units purchased through retail partners, the retailer's return policy applies. All Tablo units include a 100% repair or replacement warranty for 12 months from the original purchase date.

# Tablo's complete warranty and return policy can be found on our website at *TabloTV.com/warranty-returns*.

#### Federal Communication Commission Statement

This equipment has been tested and found to comply with the limits for a class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, three is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- · Reorient or relocate the receiving antenna.
- · Increase the separation between the equipment and receiver.
- . Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- · Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

# **CONTACT US**



Find answers to common questions, how-to guides and troubleshooting tips at *TabloTV.com/support*.

# Or speak directly with our helpful team of support gurus:



Live chat: TabloTV.com/support



Phone: 1-844-TABLOTV (822-5688)



Email: support@TabloTV.com

# TabloTV.com

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